

September 2005



QUALITY NEWS

**Oklahoma City
Section 1408**



**Next Meeting
Thursday
September 15, 2005**

****TOUR**
WOOD GROUP ESP, INC.
5500 S.E. 59th St.
Oklahoma City, OK**

**Time:
5:30 pm to 7:00 pm (approx.)**

**You Must RSVP by Sep. 13th to:
Rose Sutcliffe
Email: r.sutcliffe@cox.net**

By Reservation only

**A map is provided on page 3 along
with additional information.**

Directions:

**Wood Group ESP is located on
S.E. 59th Street just west of Sooner
Road.**

**From I-40 go east to Sooner Road,
bare right (South) onto Sooner
Road and go to S.E. 59th Street,
turn right (West). Wood Group is
just a short distance from
intersection.**

**TOUR AT:
WOOD GROUP ESP, INC.**



We had a great time last month at the Braum's Tour. We had a fantastic turnout and are excited about the opportunity to visit Wood Group ESP here in OKC. We hope everyone will join us on this last tour of the year.

Headquartered in Oklahoma City, Wood Group ESP was established in 1983 as an Electrical Submersible Pump equipment testing and service company. After a key acquisition in 1992, Wood Group ESP has since emerged as a leading manufacturer of electric submersible pumps and control equipment.

Their focus is on the pursuit of innovation in the application of petroleum industry electric submersible and surface pump systems with a philosophy to provide unparalleled service, quality cost-effective products and the technological advances to enhance performance.

We will be visiting the Technology and Manufacturing Center, located in Oklahoma City, USA, operating under ISO 9001:2000 certification.

We want to thank Wood Group ESP for hosting this months meeting. There will be refreshments, a short presentation, and a short safety orientation by their Director of HSE, followed by the plant tour. The only safety requirements are safety glasses, please bring your own, if possible. They will be provided, if needed.

Section 1408 Board Members 2005-2006

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Jim Porter – Immediate Past Chair /
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Bart Pickens – Education Chair
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Metro Technology Centers
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Rick Roberson – Certification Chair
405- 321-8580
E-mail: richardroberson@sbcglobal.net

Stormy Sims – Auditing/Examining Chair
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ANNOUNCEMENT: New Certification Chair

Rhonda Woolson has been our Certification Chair since July 2003. She has done an outstanding job ensuring that members and non-members in central Oklahoma had the opportunity to obtain the different ASQ certifications. Without her dedication many of us would have had to travel to Tulsa or Dallas to take the exams.

Rhonda is stepping down from the Certification Chair position so that she can further her own career by obtaining additional ASQ Certifications. The Certification Chair is not allowed to take exams. Fortunately for us, Rhonda will continue as Re-Certification Chair.

Rhonda - Thank You for the great job you have done and the many hours you have devoted to our section!

We are happy to announce and welcome Rick Roberson as our new Certification Chair. He has worked in many different places around the world with the USAF in active duty, civil service, and as a contractor. He currently is the lead technician of the electronics section of the Tinker AFB calibration lab. He graduated from Embry-Riddle Aeronautical University in 2002 with a degree in Management of Technical Operations. He has been a member of ASQ for three years and is a Certified Calibration Technician. Feel free to contact Rick with any certification questions you might have, or just to say hi.

**THERE ARE SEVERAL
VOLUNTEER CHAIR POSITIONS
OPEN & WE NEED COMMITTEE
VOLUNTEERS.
THESE ARE BOARD APPOINTED
POSITIONS.**

**GET INVOLVED IN YOUR SECTION
NOW! CONTACT ANY BOARD
MEMBER IF YOU ARE
INTERESTED IN VOLUNTEERING.**

ADVERTISEMENT RATES

	Single	Year/Issue
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter is distributed to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company are interested in advertising, please contact Robert Hartsfield at 405-577-9830 or by email: rhartsfi@autocraft.com

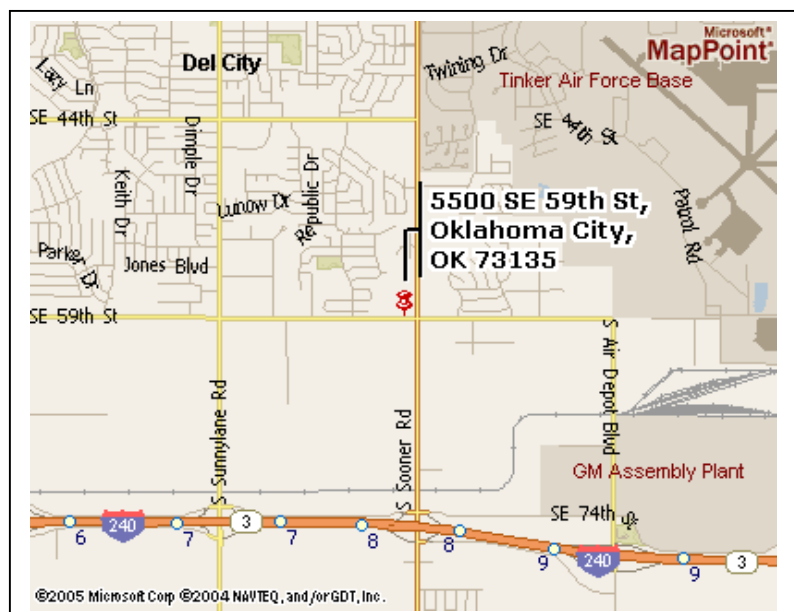
WOOD GROUP ESP, INC.



Today, Wood Group ESP offers electric submersible pumps in a wide capacity range from 70 to 64,000 BFPD (barrels fluid per day). These include designs for onshore and offshore applications in casing sizes of 4.5-in. and larger to depths up to 15,000 ft. With only the wellhead, and fixed or variable-speed controller visible at the surface, these ESP systems offer a small footprint and low-profile option for virtually all artificial lift applications.

The Company offers a full array of abrasion and corrosion resistant pump equipment, power cables, fixed or variable speed controllers, downhole sensors, and data communication and control panels. The typical application is to provide artificial lift for oil, water and brine well production. The systems can also be used for pipeline booster service, water flood injection, mine dewatering, fire protection, irrigation, direct injection, cavern storage, commercial water systems, geothermal industrial applications, coal bed methane and gas well.

A SmartArchitecture™ performance model demonstrates a commitment to reducing operating costs and maximizing production through the integration of an information-to-knowledge pro-active decision making process. The SmartArchitecture model allows complete monitoring of the entire ESP system, local and remote data logging, as well as control and interface via any Web-based Microsoft® software program. Its versatile design capability facilitates knowledge-based decision making. Complete system control, data processing and analysis are possible in real time from any computer anywhere in the world. The SmartArchitecture model is key to allowing proactive well or process system maintenance and improving performance on a continuous basis. It's like having an engineer on every well.



Letter From the Chair:

Your new officers for ASQ Section 1408 started in July and attended a Leadership Training conference in Ft. Worth, TX.

The major focus of this years Board will be membership attendance, involvement and growth. For example we have planned an exciting " Quality Fun Night" on Nov. 17, 2005. We want to invite you and your colleagues to attend and see what our section is all about. There will be a **Grand Prize** presented to one lucky attendee – "**a one year paid ASQ membership**". A committee of volunteers is working with the board on the details, games and fun.

Following Chairs have been appointed and confirmed for action:

Jim Porter: Membership Chair
 Bart Pickens: Education/Tutorial Chair
 Rick Roberson: Certification Chair
 Awards Chair: Rose Sutcliffe

The appointments for SMP Chair and Koality Kid Chair are in progress. We hope to see you at the Wood Group ESP tour on Sept. 15, 2005.

Fred Khavari
 Section 1408 Chair



Moore Norman Technology Center
 Business & Industry Services

Quality Management Systems

Focusing on the success of Oklahoma businesses with national and international experience



Need a solution to a problem? Need to achieve a desired result?

We have the training and services to help you succeed!

Registering to ISO 9001:2000, TS 16949:2002, AS 9100 or ISO 14001:2004?

Need to transition from ISO 14001:1996 to ISO 14001:2004?

Need guidance on Medical Device Directives, ISO 13485, or FDA CFR210/211/820?

Need to become Lean? We can help whether it is an office process or a manufacturing process!

We provide training, auditing and consulting services for all your quality needs

Contact Jeff Cole @ 405-217-8286 or Gayla Brown @ 405-809-3509

Open Courses @ MNTC

- | | | |
|---|--------------------------|--------|
| • Understanding ISO 9001:2000 | Sept. 20 & Oct. 5 | \$225 |
| • ISO 9001:2000 Internal Quality Auditing | Sept. 21-22 & Oct. 19-20 | \$375 |
| • ISO 9001:2000 5-day Lead Auditor-RAB Accredited | Oct. 10-14 | \$1295 |
| • Root Cause Analysis | Nov. 3 | \$150 |
| • ISO/TS 16949 Understanding | Nov. 15 | \$225 |
| • ISO/TS 16949 Internal Quality Auditing | Nov. 16-17 | \$375 |

MNTC South Penn Campus is now open!

"Customized solutions for bottom line results"

For enrollment or information, call 405/364-5763 ext. 7259

Visit our website: www.mntechology.com - Quality Management Systems
 for a complete list of services, open enrollment topics, descriptions, times and prices

ASQ Certification

Certification is a formal recognition by ASQ that an individual has demonstrated proficiency within and a comprehension of a specified body of knowledge at a point in time. It is peer recognition - and since 1968 over 85,000 individuals have become certified.

To view more information on the various Certification ASQ offers, please visit ASQ's web site at www.asq.org/certification.

2005/2006 CERTIFICATION EXAM DATES

2005	EXAM	APPLY BY
CQT/CRE/CMI/CHA CBA Certified Quality Manager Six Sigma Black Belt	October 22	Past
CQE/CQA/CSQE/CQIACCT/CQPA	December 3	October 7
2006	EXAM	APPLY BY
CQT/CRE/CMI/CHA CBA/CMQ OE Six Sigma Black Belt	March 4	January 13
CQE/CQA/CSQE/ CQIA/CCT/CQPA	June 3	April 7
CQT/CRE/CMI/CHA CBA /CQM OE Six Sigma Black Belt	October 21	August 18
CQE/CQA/CSQE/CQIA CCT/CQPA	December 2	October 6

For more information go to www.ASQ.org or contact

Rick Roberson, Certification Chair.

Quality Tools

Need help with problem solving, data collection or implementing process improvements? Make the job easier with the use of these Quality Tools found on our ASQ Web site at:

<http://www.asq.org/learn-about-quality/quality-tools.html>

Cause Analysis Tools

Tips and tools for the first step to improvement: identifying the cause of a problem or situation.

Evaluation and Decision-Making Tools

Making informed decisions and choosing the best options with a simple, objective rating system, and determining the success of a project.

Process Analysis Tools

How to identify and eliminate unnecessary process steps to increase efficiency, reduce timelines and cut costs.

Seven Basic Quality Tools

These seven tools get to the heart of implementing quality principles.

Data Collection and Analysis Tools

How can you collect the data you need, and what should you do with them once they're collected?

Idea Creation Tools

Ways to harness group creativity and organize the ideas that come from it.

Project Planning and Implementing Tools

How to track a projects status and look for improvement opportunities.

Seven New Management and Planning Tools

Ways to promote innovation, communicate information and successfully plan major projects.

NOTICE

EMPLOYMENT OPPORTUNITIES for quality professionals are listed at no charge in our newsletter and on our website: www.ASQ-OKC.org

MEMBER RESUMES are posted free on our website.

Contact any board member for more information!



ASQ Oklahoma City Section 1408
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Visit our website at: www.asq-okc.org

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WELCOME NEW MEMBERS

Debra E. Cox Antonio Estrada
Kermit Jones William E. Mundt
Michael Piggott
Sarah Curran-Wertz

Next Meeting October 20, 2005

Panel Discussion of
Local Business Leaders on Quality

Tip: Mark your calendar –
Section meetings are held every
3rd Thursday of the Month!

FYI!

It's a good idea to check the website
before each meeting for any
last minute changes!