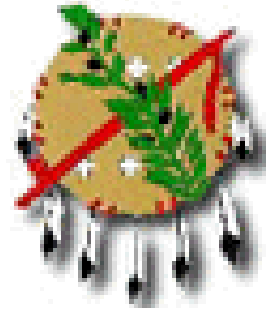


September 2004



# QUALITY NEWS

## Oklahoma City Section 1408



Next Meeting  
Thursday  
September 16, 2004

Rose State College  
Student Center Building  
The Raider Room  
6420 SE 15th Street.  
Midwest City, OK 73110

**Time:**  
**5:30pm-6:00pm Social**  
**Meeting begins @ 6:00pm**

**Please RSVP to**  
**Keith Rodgers**  
405-324-3536  
or e-mail to:  
keith.Rodgers@seagate.com



 Student Center  
(enter from Hudiburg Dr.)

# State of the Section

This month's section meeting will feature Jim Porter, our new section Chair. He will be leading a presentation on the "The State of the Section 2004"

### The Agenda will include:

- ASQ History
- Statistics - Membership numbers, number of sections, etc.
- Video "Faces of Quality"
- OKC Section
  - History - Date formed
  - Statistics - Membership numbers, corporate members/sponsors
  - Financial Report by Robert Hartsfield, Treasurer
  - Program Planning by Delphia Hawkins, Program Chair
  - Other Activities/Plans such as possible scholarship award, books for OSU-OKC, etc.
- Open Discussion
  - What can the section do to provide service to the members?
  - How can we effectively recruit new members?
  - What resources are available from ASQ?

You won't want to miss this informative meeting. If you haven't been to a meeting in a while or maybe not ever, this is a great opportunity to learn more about ASQ and network with the great group of quality professionals we have in Oklahoma City. And of course, you wouldn't want to miss the FREE buffet and a chance to win DOOR PRIZES!!!

**Bring a friend – ASQ membership is not required to attend.**

## Section 1408 Board Members 2004-2005

**Jim Porter – Section Chair**  
405-577-9977  
Autocraft Industries Inc.  
E-mail: [jporter@autocraft.com](mailto:jporter@autocraft.com)

**Fred Khavari – Vice Chair**  
405-214-7767  
E-mail: [Fkhavari@charter.net](mailto:Fkhavari@charter.net)

Rhonda Woolson –  
Certification Chair  
Recertification Chair  
405-769-9383  
E-mail: [rwoolsoncqa@aol.com](mailto:rwoolsoncqa@aol.com)

**Robert Hartsfield – Treasurer**  
405-577-9830  
Autocraft Industries Inc.  
E-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

Keith Rodgers – Arrangements Chair  
405-324-3536  
Seagate  
E-mail: [Keith.Rodgers@seagate.com](mailto:Keith.Rodgers@seagate.com)

Delphia Hawkins – Program Chair  
Regional Director  
405-755-0599  
E-mail: [TellDelh@aol.com](mailto:TellDelh@aol.com)

Mark Vardaro – Internet Liaison  
E-mail:  
[vardaro@process-in-focus.com](mailto:vardaro@process-in-focus.com)

**Rose Sutcliffe – Secretary  
Newsletter Editor**  
405-721-8312  
**The Hartley Group – Performance  
Paradigms**  
E-mail:  
[rsutcliffe@thehartleygroup.com](mailto:rsutcliffe@thehartleygroup.com)

Mark Hartley – Auditing Chair  
Nominating Chair  
405-721-8312  
The Hartley Group - Performance  
Paradigms  
E-mail: [mhartley@thehartleygroup.com](mailto:mhartley@thehartleygroup.com)

**WE NEED YOU! THERE ARE SEVERAL VOLUNTEER POSITIONS AVAILABLE. THESE ARE BOARD APPOINTED POSITIONS. GET INVOLVED IN YOUR SECTION NOW! CONTACT ONE OF THE BOARD MEMBERS LISTED ABOVE IF YOU ARE INTERESTED.**



Moore Norman Technology Center  
Business & Industry Services

*Quality Management Systems*

*Focusing on the success of Oklahoma businesses with national and international experience*



In an effort to improve our offerings to the professional community, Moore Norman Technology Center is requesting feedback from ASQ Section 1408 quality professionals.

Please help us achieve this improvement initiative by responding to the following questions:

1. How are we **serv**ing your needs?
2. How are we **not serv**ing your needs?
3. What are your **future** business needs?
4. What are your **expectations** of Moore Norman Technology Center?

Please forward responses via email to [dgray@mntechnology.com](mailto:dgray@mntechnology.com) or by fax to 405-217-8271.

The staff thanks you in advance for your efforts in assisting the improvement initiatives of Moore Norman Technology Center.

*“Customized Solutions for Bottom Line Results”*

For enrollment or information, call 364-5763 ext. 7259

Visit our website: [www.mntechnology.com](http://www.mntechnology.com) - *Quality Management Systems*  
for a complete list of services, open enrollment topics, descriptions, times and prices

## **ADVERTISEMENT RATES**

	<b>Single</b>	<b>Year/Issue</b>
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 400 professionals each month. The table shows advertisement rates for the monthly newsletter for ASQ Section 1408. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

## **Did you know...?**

You can control whether ASQ National Headquarter contacts you via Facsimile or E-Mail. You can separately control whether the Section contacts you via E-mail. Out of 268 members on our list only 164 have given our Section permission to send valuable information via e-mail. The Section can reach 60% of its membership by E-mail. The rest receive the monthly Newsletter by mail and must rely on our website for other up-to-date information.

While we respect the ASQ guidelines instructing the Section not to contact those members who do not wish to receive E-mail, we wonder whether these members do not wish to receive the limited Section E-mail or just don't want to receive the multiple E-mails from the ASQ National Headquarters and the Divisions. You do have a choice! Please don't confuse your right to receive Section e-mail versus receiving National or Division e-mail.

If you have not given your current e-mail address to Headquarters or have withdrawn permission for its use by the Section, you will not receive some Section notifications. Remember that you can restrict E-mail use by ASQ National or Division and still get the Section Newsletter via E-mail.

You can opt-in for four different ASQ e-mail sources:

- **ASQ Products and Services** – Receive e-mails from ASQ Headquarters about products, services, and upcoming events.
- **ASQ Society Business** – Receive e-mails about Society related news.
- **My Division** – Receive e-mails from my Division(s) about upcoming events, newsletters, and other Division business.
- **My Section** – Receive e-mails from my Section(s) about upcoming events, NEWSLETTERS, and other important Section business (including last minute changes to meeting programs/location/times).

You can update your preferences at any time from the My ASQ page of [www.asq.org](http://www.asq.org). Sign in as a member and select Change Addresses. Members can also contact ASQ Customer Care via telephone 1-800-248-1946.

**Please help us to keep in touch with you** – it helps to reduce Section costs and keeps you up-to-date. Members receive Section Newsletters via e-mail an average of 6 days faster than those sent via Snail-Mail (USPS).



ASQ Oklahoma City Section 1408  
Newsletter Editor – Rose Sutcliffe  
7006 NW 63<sup>rd</sup> Street, Ste. 205  
Bethany, OK 73008

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Moore Norman  
Technology Center

Visit our website at: [www.asq-okc.org](http://www.asq-okc.org)

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*Welcome Our  
New Members!*

**Benjamin Alexander**  
**Wang Lin**  
**Steven Powell**  
**James Schwark**

**ASQ Section 1408**  
**October Meeting**  
**October 21, 2004**