

October 2005



# QUALITY NEWS

Oklahoma City  
Section 1408



Next Meeting  
**Thursday**  
**October 20, 2005**

**Rose State College**  
Student Center Building  
The Raider Room  
6420 SE 15th Street.  
Midwest City, OK 73110

**Time:**  
**5:30pm-6:00pm Networking**  
**Meeting begins @ 6:00pm**  
**Tutorial – 7:00pm – 8:00 pm**

Contact Rose Sutcliffe for more information:

[r.sutcliffe@cox.net](mailto:r.sutcliffe@cox.net)



 **Student Center**  
(enter from Hudiburg Dr.)

## Environmental Quality - Storm Water -

Our program this month will be presented by Raymond Melton, Environmental Unit Specialist, from the Storm Water Quality Division with the City of Oklahoma City.

He will share late breaking information that will affect section members, our work places and local communities.

Mr. Melton has been with the City of Oklahoma since 1993, working in the Storm Water Quality Division since December 1995. Currently he is the Industrial Storm Water program supervisor, responsible for three auditors. His background and training includes HAZWOPER, Environmental Crimes, investigating, Homeland Security, Public Works. Preparing for Responding to Terrorism and he holds a Class "D" Water/Waste water license.

**NEW – By popular demand!**  
**There will be Tutorial after the meeting**  
**“Identify & Eliminate Waste with Lean”**

Benefits of Lean have been reported as 90% reduction in scrap and set up time, 50% lead time reduction, 10-40% productivity increase and 25-75% quality improvements to name a few. How do we get there?

The first step is to learn about the philosophy of identifying and eliminating waste while adjusting your production flow based on customer demand.

Gayla Brown will facilitate a simulation identifying 8 types of waste you may have in your processes and apply tools that can be used for process improvement.

Gayla currently serves the role of Quality Management System Coordinator with Moore Norman Technology Center's Quality Management System Division in which she serves customer needs by providing requested quality training, auditing and coaching to Manufacturing and Service organizations.

## Section 1408 Board Members 2005-2006

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Mark Vardaro – Internet Liaison  
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Jim Porter – Immediate Past Chair/  
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Bart Pickens – Education Chair  
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Rick Roberson – Certification Chair  
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Stormy Sims – Auditing/Examining  
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Dr. Kermit Jones – Koality Kids Chair  
405-427-6372  
Crutcho Creek Elementary School  
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### Letter From the Chair:

I am proud to announce the final appointments for SMP Chair and Koality Kid Chair. We are excited that Ralph Snyder is leading us in our Section Management Program (SMP) for 2005-2006. New Section 1408 member, Dr. Kermit Jones, Superintendent of Crutcho Creek Elementary School, is our new Koality Kid Chair.

The board has been very busy. We have completed our 2005-2006 Business Plan and Budget. It has been approved and submitted to ASQ Headquarter in Milwaukee. You will find the Business Plan posted on our website in the near future.

I will be in Milwaukee to attend the annual ASQ Summit on Oct 17 and 18. I will make a presentation on November 17th monthly meeting.

Don't forget to take the Educational Needs Survey for our Section. Help us to make our section all that it can be! It only takes a few short minutes to make your voice heard!

<http://www.surveymonkey.com/s.asp?u=724861360116>

I hope that as a member of Section 1408 you will continue attending our meetings and that you will enjoy the tutorials that our Education Chair, Bart Pickens has planned over the next several months.

Fred Khavari  
Section 1408 Chair

**ADVERTISEMENT RATES**

	Single	Year/Issue
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or e-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

**Section 1408 Education Needs Survey**

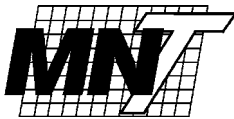
Your section leadership and the education committee want your input to make Oklahoma City Section 1408 a better value for the members. It is easy to do and only takes a few minutes. Please invest a little of your time and make your voice heard. The survey includes opportunities for open feedback as well as responses to specific items.

This is a limited opportunity - please go to this web address today:

<http://www.surveymonkey.com/s.asp?u=724861360116>

You can also go to the section website to click on the link that is there.

**The survey will close soon after the October meeting - don't let your opinion be left out as the Section leadership works to improve membership value.**



Moore Norman Technology Center  
Business & Industry Services

**Quality Management Systems**

*Focusing on the success of Oklahoma businesses with national and international experience*



**Need a solution to a problem? Need to achieve a desired result?**

**We have the training and services to help you succeed!**

*Registering to ISO 9001:2000, TS 16949:2002, AS 9100 or ISO 14001:2004?*

*Need to transition from ISO 14001:1996 to ISO 14001:2004?*

*Need guidance on Medical Device Directives, ISO 13485, or FDA CFR210/211/820?*

*Need to become Lean? We can help whether it is an office process or a manufacturing process!*

**We provide training, auditing and consulting services for all your quality needs**

**Contact Jeff Cole @ 405-217-8286 or Gayla Brown @ 405-809-3509**

**Open Courses @ MNTC**

- |  |                         |       |
|--|-------------------------|-------|
| • Understanding ISO 9001:2000                      | Nov. 8                  | \$225 |
| • ISO 9001:2000 Internal Quality Auditing          | Oct. 19-20 & Dec. 12-13 | \$375 |
| • ISO 14001:2004 Environmental Management Workshop | Nov. 2-4                | \$695 |
| • Root Cause Analysis                              | Nov. 3                  | \$150 |
| • ISO/TS 16949 Understanding                       | Nov. 15                 | \$225 |
| • ISO/TS 16949 Internal Quality Auditing           | Nov. 16-17              | \$375 |

**MNTC South Penn Campus is now open!**

*"Customized solutions for bottom line results"*

**For enrollment or information, call 405/364-5763 ext. 7259**

**Visit our website: [www.mnttechnology.com](http://www.mnttechnology.com) - Quality Management Systems  
for a complete list of services, open enrollment topics, descriptions, times and prices**



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Visit our website at: [www.asq-okc.org](http://www.asq-okc.org)

## Inside this Issue...

Meeting Announcement	1
Tutorial Announcement (NEW)	1
Section 1408 Board Members	2
Letter from the Chair	2
How to Advertise/Pricing	3
Section Survey	3
New Members	4
November Meeting Notice	4

## WELCOME NEW MEMBERS

Jackie Ballow  
Sheila Cox  
Michael Do  
Jody Lesch  
Robert Mixon  
Daryle Presley  
Michele Reed  
Harjinder Singh

### Mark Your Calendar for the November Meeting

November 17, 2005  
Rose State College

**Keynote speaker will be**

**Mrs. Portia Little, Sr. Vice President of Bank First**