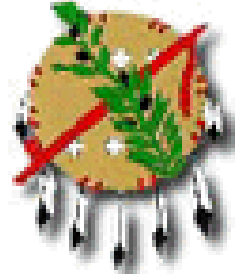




# QUALITY NEWS

Oklahoma City  
Section 1408



Next Meeting

**Thursday**  
**November 16, 2006**

**Metro Tech**  
**Economic Development**  
**Center**  
**Room 114**

1700 Spring Lake Drive  
(Between NE 36 & NE 50 on west  
side of Martin Luther King Blvd.)  
Oklahoma City, OK

**Time:**

**Networking/Dinner @ 5:30pm**  
**Meeting starts at 6:00 pm**

**For more information please**  
**contact Rose Sutcliffe at:**

405-942-5527  
r.sutcliffe@cox.net

## Problem Solving Forum

**Everyone needs a helping hand once and a while.**

This month we will host a problem-solving forum for Quality Professionals. Bring your quality related questions and/or problems for open discussion. In return you will receive feedback, ideas and/or solutions from some of the most knowledgeable quality professionals in town!

If you would like to submit your questions anonymously, please forward them to Rose Sutcliffe, Section Chair, at r.sutcliffe@cox.net. Your privacy will be respected.

If you have a best practice you would like to share with the group, we would like to hear about it as well.

This will be an open forum to discuss quality issues that affect us all.

We hope to see you there!

### Meet and network with other Quality professionals

Everyone is welcome – Our monthly meetings are open to members and non-members. You are encouraged to invite your co-workers and other interested parties.

**A light dinner will be served Compliments of Section 1408.**

## Section 1408 Board Members 2006-2007

Rose Sutcliffe – Chair /  
Newsletter Chair  
405-942-5527  
Phil-Good Products, Inc.  
E-mail: [r.sutcliffe@cox.net](mailto:r.sutcliffe@cox.net)

Jay Nowlin – Vice Chair  
Eaton Corporation  
405- 878-4381  
E-mail: [jaybnowlin@eaton.com](mailto:jaybnowlin@eaton.com)

Melissa Trice – Treasurer  
405-577-9938  
Autocraft Industries Inc.  
E-mail: [mtrice@autocraft.com](mailto:mtrice@autocraft.com)

Robert Hartsfield – Secretary  
405-577-9830  
Autocraft Industries, Inc.  
E-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

Delphia Hawkins – Program Chair  
405-755-0599  
E-mail: [TellDelh@aol.com](mailto:TellDelh@aol.com)

Rhonda Woolson –  
Re-Certification Chair  
405-769-9383  
E-mail: [rwoolsoncqa@aol.com](mailto:rwoolsoncqa@aol.com)

Mark Vardaro – Internet Liaison  
E-mail: [vardaro@process-in-focus.com](mailto:vardaro@process-in-focus.com)

Fred Khavari - Immediate Past Chair/  
Membership Chair  
405-214-7767  
Enviro Technology, Inc.  
E-mail: [fkhavari@enviro-ok.com](mailto:fkhavari@enviro-ok.com)

Ralph Snyder – SMP Chair  
405-577-9995  
Autocraft Industries, Inc.  
E-mail: [rsnyder@autocraft.com](mailto:rsnyder@autocraft.com)

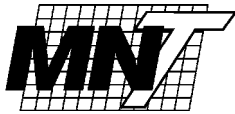
Bart Pickens – Education Chair  
405-605-4833  
Metro Technology Centers  
E-mail: [bart.pickens@metrotech.org](mailto:bart.pickens@metrotech.org)

Rick Roberson – Certification Chair  
405- 321-8580  
E-mail:  
[richardroberson@sbcglobal.net](mailto:richardroberson@sbcglobal.net)

Stormy Sims – Auditing/Examining  
Chair  
405-605-1881  
Panelite, Inc.  
E-mail: [stormy.nohvcc@juno.com](mailto:stormy.nohvcc@juno.com)

Dr. Paul Young – Koality Kids Chair  
Bright Star Consulting  
405-313-5351  
E-Mail:

Fran Rickey – Arrangements Chair  
405-410-5292  
E-mail: [franrickey@sbcglobal.net](mailto:franrickey@sbcglobal.net)



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Business & Industry Services



Quality Management Systems  
*Quality Training, Auditing and Consulting Services*

Contact us to schedule training or services on MNTC campuses or your site.

Gayla Brown @217-8260 or [gjbrown@mntechnology.com](mailto:gjbrown@mntechnology.com)

Danny Abney @217-8286 or [dabney@mntechnology.com](mailto:dabney@mntechnology.com)

### Open Enrollment Classes @ MNTC

Franklin Road Campus (FR) -Norman and South Penn Campus (SP) - OKC

November 28	ISO 9001: 2000 Understanding (\$225*) FR
December 7-8	ISO 9001: 2000 Internal Quality Auditing (\$375*) SP
January 17-19	ISO 9001: 2000 Und. & IQA (\$475*) SP
February 5-9	ISO 9001:2000 Lead Auditor Training (\$1275*) FR

\* ASQ Members - \$50 Discount - any QMS Service or Class Enrollment!  
(Copy of this ad must be received with enrollment or contract- Expires December 31, 2006)

For group services, open enrollment course information or enrollment assistance,  
Contact Debi Gray @405/364-5763 ext. 7259, [dgray@mntechnology.com](mailto:dgray@mntechnology.com)

Visit website for complete list of services, course descriptions and schedules  
@ [www.mntechnology.com](http://www.mntechnology.com) / Quality Management Systems  
*"Customized solutions for bottom line results"*



*Leading Organizational Improvement since 1990!*

**ISO Lean Six-Sigma** – Simplify your effort and increase your improvements by harnessing these three powerful approaches together as a team!

Dec 15      Jan 18 '07      \$ 249.00

**ISO 9001 Lead Auditor – Professional Skills**

Dec 4-8      Feb 19-23 '07      \$1,239.00

**Internal Audits for Organizational Success**

Nov 13-14      Feb 1-2 '07      \$ 349.00

**TS 16949 Auto-Supplier Quality Tools & Internal Auditing**

Nov 15-17      Jan 10-12 '07      \$ 529.00

*Reserve your seat today!*

405.721.8312    888.721.8312

[info@thehartleygroup.com](mailto:info@thehartleygroup.com)    [www.TheHartleyGroup.com](http://www.TheHartleyGroup.com)



Pillar Management Associates' accredited ISO 9000 Lead Auditor Course

**ADVERTISEMENT RATES**

	Single	Year/Issue
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or e-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

## Leadership Tip of the Month

### Create an Action Plan

"Planning is crucial in effective leadership because it provides the group with a concrete direction and identifiable means to achieve its goals. People are better able to adapt to changes if there is a specific plan of action laid out. A leader should initiate planning and exert effort in communicating plans as clearly as possible to everyone involved. This will strengthen group members' decision-making skills and allow the leader to effectively delegate."

- Abbas Abedi, *The Instant Stress Management System*

<b>Certifications:</b>	<b>Exam Date</b>	<b>Application Deadline</b>
<b><u>Biomedical Auditor</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Calibration Technician</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>HACCP Auditor</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Manager of Quality/ Organizational ExcellenceT</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Quality Inspector</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Quality Auditor</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Engineer</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Improvement Associate</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Process Analyst</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Technician</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Reliability Engineer</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Six Sigma Black Belt</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Six Sigma Green Belt</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Software Quality Engineer</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007

## Volunteers Needed:

The following Chair positions are open and need to be filled. The Board appoints these positions. This is a great way to get involved with the section.

Contact any Board Member for more information.

Hospitality Chair	Marketing Chair
Newsletter Chair	Nominating Committee Chair
Publicity Chair	

Not up to being a Chair - Committees are also being formed and we can use your help! Remember: Volunteering is a good way to earn re-certification points!

Visit our website at: [www.asq-okc.org](http://www.asq-okc.org)

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## WELCOME NEW MEMBERS

Michael A. Ens  
 Charles Fritschow Jr.  
 Brett Kearney  
 Robert Yale Lary  
 Gerald Rempe  
 Wynn Richards  
 Brad Stahlman  
 Darren Toczko

**Mark Your Calendar:**  
**Next Meeting will be our Annual Dinner on**  
**Thursday, December 14<sup>th</sup>.**