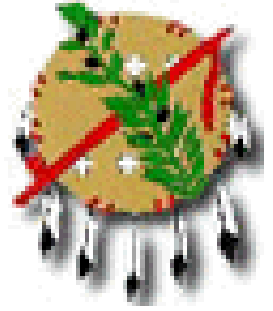


November 2004



QUALITY NEWS

Oklahoma City Section 1408



Next Meeting
Thursday
November 18, 2004

Rose State College
Student Center Building
The Raider Room
6420 SE 15th Street.
Midwest City, OK 73110

Time:
5:30pm-6:00pm Social
Meeting begins @ 6:00pm

Please RSVP to
Keith Rodgers
405-324-3536
or e-mail to:
keith.Rodgers@seagate.com



★ Student Center
(enter from Hudiburg Dr.)

UP-UP AND AWAY!

Have you ever wondered who is responsible for the delays in your flight just before you take off? Sometimes it's due to a light bulb change, ice on the wings, and other adjustments that may cause you a bit of frustration.

This month's section meeting speaker is Robert Stuckert, one of the quality professionals responsible for safety and inspection of aircraft before take-off. "Pilot" is employed by the FAA in Oklahoma City.

He will share his knowledge, experience, skills and natural talent. He is a commercial flight instructor of courses in ground/landing systems, requiring expert eye-hand coordination and fine motor skills. His work takes him to many places, including Colorado, New Mexico, Kansas, Texas, Louisiana and, of course, Oklahoma.

In addition, he is responsible for the safety of runway lights, approach lights and is a final inspector of all adjustments to aircraft before takeoff.

Please join us in learning all about how we are protected and assured of a safe quality flight each time we fly.

We have invited the ASQ Tulsa Section 1409 to join us for this unique and interesting topic.

**Be sure to invite a colleague or friend
ASQ membership
is not required to attend.**

Section 1408 Board Members 2004-2005

Jim Porter – Section Chair
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E-mail: jporter@autocraft.com

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Mark Hartley – Auditing Chair
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WE NEED YOU! THERE ARE SEVERAL VOLUNTEER POSITIONS AVAILABLE. THESE ARE BOARD APPOINTED POSITIONS. GET INVOLVED IN YOUR SECTION NOW! CONTACT ONE OF THE BOARD MEMBERS LISTED ABOVE IF YOU ARE INTERESTED.



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Need a refresher prior to taking the Certified Calibration Technician exam? We can provide it!

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Registering to ISO 9001:2000, TS 16949:2002, AS 9100 or ISO 14001? Need to implement Six Sigma?

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Need to become Lean? We can help whether it is an office process or a manufacturing process!

Contact Gayla Brown @ 405-364-5763 ext. 7305

**Need a solution to a problem? Need to achieve a desired result?
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| | | |
|---|-------------------------|--------|
| • Understanding ISO 9001:2000 | Dec. 1 & Jan. 11 | \$200 |
| • ISO 9001:2000 Internal Quality Auditing | Nov. 16-17 & Jan. 12-13 | \$375 |
| • Root Cause Analysis | Nov. 9 & Feb. 1 | \$150 |
| • ISO 9001:2000 5-day Lead Auditor-RAB Accredited | Dec. 6-10 | \$1295 |

For enrollment or information, call 364-5763 ext. 7259

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for a complete list of services, open enrollment topics, descriptions, times and prices**

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|-----------|---------------|-------------------|
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| Half | \$150 | \$ 90 |
| Quarter | \$ 90 | \$ 50 |
| Bus. Card | \$ 50 | \$ 30 |

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 400 professionals each month. The table shows advertisement rates for the monthly newsletter for ASQ Section 1408. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or rhartsfi@autocraft.com

Did you know...?

You can control whether ASQ National Headquarter contacts you via Facsimile or E-Mail.

Remember that you can restrict E-mail use by ASQ National or Division and still get the Section Newsletter via E-mail.

You can opt-in for four different ASQ e-mail sources:

- **ASQ Products and Services** – Receive e-mails from ASQ Headquarters about products, services, and upcoming events.
- **ASQ Society Business** – Receive e-mails about Society related news.
- **My Division** – Receive e-mails from my Division(s) about upcoming events, newsletters, and other Division business.
- **My Section** – Receive e-mails from my Section(s) about upcoming events, NEWSLETTERS, and other important Section business (including last minute changes to meeting programs/location/times).

You can update your preferences at any time from the My ASQ page of www.asq.org. Sign in as a member and select Change Addresses. Members can also contact ASQ Customer Care via telephone 1-800-248-1946.

Please help us to keep in touch with you – it helps to reduce Section costs and keeps you up-to-date. Members receive Section Newsletters via e-mail an average of 6 days faster than those sent via Snail-Mail (USPS).

Please Note:

Last minute changes to meeting locations/times are immediately communicated to members with e-mail.

If you are not receiving the Newsletter via e-mail – be sure to check the www.asq-okc.org website for any meeting changes.



ASQ Oklahoma City Section 1408
Newsletter Editor – Rose Sutcliffe
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Bethany, OK 73008

Printing Donated by:



Moore Norman
Technology Center

Visit our website at: www.asq-okc.org

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Welcome Our New Members!

Carol Estes
Deborah Graham
Jeffery Richardson
Sabarish Sreemulanathan
Lloyd Keith Wilson

Mark your Calendar

The ASQ Section 1408 December Meeting

Will be a DINNER SOCIAL

December 16, 2004

Details will be in the December Newsletter