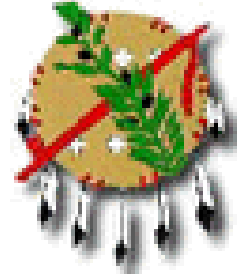




QUALITY NEWS

Oklahoma City
Section 1408



Next Meeting

Thursday, March 19, 2009

Character Training Institute
520 W. Main Street
Oklahoma City, OK 73102-2220

Time:

Doors Open @ 5:30pm
Dinner Served @ 5:45pm
Meeting Starts at: 6:15pm

Members + 1 Guest

Seating is limited !
Please RSVP by
Tuesday Mar. 17th
to:

janiqua.simon@yahoo.com

Directions:

- **From the West** on I-40 approaching the downtown area, take the Robinson Exit.
- At the bottom of the ramp, go straight (West) onto 2nd Street.
- Continue 3 blocks.
- **From the East**, take the Walker Exit.
- Right (North) on Walker (at the stop sign).
- Left (West) on Main Street.
- The building is less than one block away on the left (corner of Main and Dewey).

Character First Quality of Dependability

"I forgot"
"Oops!"
"Sorry, it slipped through the cracks."
"They said they checked it before it left the shop."

If we are to be quality people and deliver a quality product or service, we must develop the character quality of dependability-fulfilling what we consented to do even if it means an unexpected sacrifice.

This months meeting will feature a presentation by John Burnett director of **CHARACTER FIRST!**[®] Business, a division of the Character Training Institute. We will discover five key concepts of dependability and discuss how this character quality is essential for excellence.
Seating is limited- You Must RSVP.

Mr Burnett directs **CHARACTER FIRST!**[®] Business, a division of the Character Training Institute, a nonprofit 501(c)(3) organization dedicated to providing materials and training for families, businesses, communities, and organizations interested in building good character. John has conducted character training seminars for business, education and government leaders since 1998 and has a BS in Psychology (University of Tulsa) and a MA in Religious Education (SWBTS).

John has been involved with various organizations in helping with character and ethics development initiatives on both a national and international scope, and is a founding member of the Oklahoma Business Ethics Consortium.

John and his wife, Cheryl, have been married for twenty-seven years and have eight children. He enjoys spending time with his family, being involved in church, camping and fishing.

For more information about Character First and detailed directions go to their website: <http://www.characterfirst.com/>

Section 1408 Board Members 2008-2009

Fred Khavari – Chair
Tornado Alley Turbo
fkhavari@gami.com
Toll free phone: 877-359-8284
Evening Cell : 405-219-4049

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/Newsletter Chair
405-942-5527
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Mark Murray – Secretary,
Certification Chair
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Delphia Hawkins – Membership
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Rhonda Woolson –
Re-Certification Chair
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Ralph Snyder – SMP Chair
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E-mail: rsnyder@autocraft.com

Mark Reid – Malcolm
Baldrige/OK Quality Award
Chair
E-mail: mrnavy06@juno.com

Fran Rickey –
Program/Arrangements Chair
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Stormy Sims – Auditing/Examining
Chair
Surface Mount Depot
405-813-1563
E-mail: <mailto:ssims@smd-okc.com>

Dr. Paul Young – Young Adults Chair
Bright Star Consulting
405-313-5351
E-Mail: mistrpy@yahoo.com

Luann Darrow – Nominations Chair
FAA
405-954-7790
E-Mail: luann.darrow@faa.gov

Robert (Bob) Curley-Student Liason
University of Central Oklahoma
E-Mail: <mailto:rcurley@ucok.edu>

It's Election Time and We Need You!

ASQ Section 1408 – Call for Nominations for Officers

(Volunteers Welcomed)

Nominations are requested for the following elected Board Member positions for Oklahoma City ASQ Section 1408. Any full time/current member is qualified for nomination as:

- **Chair**
- **Vice Chair**
- **Treasurer**
- **Secretary**

Your participation is needed and all members are encouraged to volunteer for a turn in an elected position. Section Officers and all Board Members work together to lead, plan and guide activities for the Section. Would you like to nominate someone or volunteer yourself as a nominee? All nominations are due by March 19th (next Section meeting). Election will take place at the April 2009 meeting. Newly elected Officers begin in their position July 1, 2009 (term runs July – June).

Certification credits can be earned by board activities.

Please contact any board member and provide your name and position desired. Board Member phone numbers are listed in the monthly newsletter and the newsletter is available on the ASQ Section website. Here's the link to the website: <http://www.asq-okc.org/>.

Letter from the Chair

Our ASQ meetings have started this year with two well attended programs being: Oklahoma Quality Award Winner Metro technology Center and Marcus Garvey Charter School. We have seen attendance improve with more varied ASQ members and guests show up.

While the economy has certainly taken a nosedive, it hasn't crashed. Let's keep in mind that we have just experienced the biggest economic boom in recent times. Regardless of who or what caused this nosedive, we need to realize that business cycles expand and contract. Many of our Quality Friends are experiencing the pinch as well.

Most of you have received email from our Nomination Chair about serving as an elected officer or appointed one. Please consider this request and let us know.

Our upcoming events are all exciting and are good learning and networking opportunities. Marc Anderson of Tinker AFB will present our April program, while we have two plants tours planned in May and June at Cameron Valve and Surface Mount Depot Companies.

We must have your RSVP for the Character First Quality March 19th Meeting due to cost control and confirmation.

Your ASQ Section 1408 Chair, Fred Khavari

Oklahoma City Student Chapter Formed

How: I have always had an interest in Quality Assurance, Six Sigma, Total Quality Management and Process Improvement. I was really looking forward to my Quality Assurance class at the University of Central Oklahoma with Dr. David Hartman. Fred Khavari had come to my school as was a guest speaker during my Quality Assurance class. His presentation enlightened my curiosity with the possibility of a career in Quality. About a week later, Delphia Hawkins was a guest speaker and she challenged us, as a class, for someone to stand up and formulate a student chapter. That is how it came to be.

Why: I feel that the United States of America is in the midst of a serious crisis given its exponential decline in its manufacturing jobs to overseas producers. In addition to the outsourcing pandemic, an emphasized focus must how quality will help America re-gain its footing.

Businesses must concentrate on doing more with less while continuing to produce quality goods and services for the world consumer. Unless we as Americans do not take a serious look at the way we think about quality, we will continue to see Americans lose their jobs and witness even deeper economic plunges into recession.

Therefore, it is up to us, tomorrow's leaders, to adapt and overcome the obstacles and challenges of our generation. In my opinion, quality and business process engineering is the answer.

Purpose: ASQ UCO is to serve as a platform to reach out to the younger generation to promote the benefits of Quality and its tools in the re-engineering of America's future.

For more information about the Student Chapter contact:

Jason Glen Anderson
Student Organization Chair;
University of Central Oklahoma
Jason.g.anderson@tinker

ADVERTISEMENT RATES

| | Single | Year/Issue |
|-----------|--------|------------|
| Full | \$250 | \$150 |
| Half | \$150 | \$ 90 |
| Quarter | \$ 90 | \$ 50 |
| Bus. Card | \$ 50 | \$ 30 |

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in learning more about advertising, please contact Robert Hartsfield at e-mail: hartsfield1@cox.net

Ask about the Special Rates!!

www.asq-okc.org

Check out our new website!

Get the latest meeting information!

WELCOME NEW MEMBERS!

**Antonius Mrosek
Robert Rahm
Mark Scherber
Melody Senn
Mark Anderson
Michael Besser
Maggie Cronin
Clayton Moreno**

Inside this Issue...

| | |
|-----------------------------------|----------|
| March Meeting Announcement | 1 |
| Section 1408 Board Members | 2 |
| Call for Nominations | 2 |
| Letter from the Chair | 3 |
| New Student Chapter Formed | 3 |
| How to Advertise/Pricing | 4 |
| Welcome New Members | 3 |