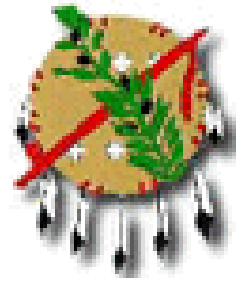




QUALITY NEWS

Oklahoma City
Section 1408



Next Meeting

Thursday
March 15, 2007

Metro Tech
Business Conference Center
In the
Carousel Room
1900 Springlake Drive
(Between NE 36 & NE 50 on west
side of Martin Luther King Blvd.)
Oklahoma City, OK

Time:

Tutorial: 5:30pm - 6:30pm
Meeting Starts at: 6:30pm

For more information please contact
Rose Sutcliffe at:
r.sutcliffe@cox.net
or
405-942-5527

Tutorial

**"Dealing with Difficult
People"**

Presented by Bart Pickens

How do you deal with difficult or destructive people, either in the workplace or our personal lives? Avoidance? Confrontation? Join us at 5:30pm for a tutorial session to learn how to identify difficult people and the most effective techniques for dealing with all people.

A PLANT LIFE CYCLE: FULL CIRCLE

The title of this month's program is "A PLANT LIFE CYCLE: FULL CIRCLE". Dave Lovelace, Quality Assurance Manager, will present historical aspects of the Oklahoma City Bridgestone Firestone manufacturing plant detailing the merger of American and Japanese work cultures and the systematic approaches implemented to provide control and continuous improvement.

Dave Lovelace is a Quality and Production Manager with extensive experience regarding Japanese process-oriented quality assurance (POQA) methodologies. His 30-year career includes pioneering the integration of these learned Japanese systems and techniques into an established fast-paced, high-volume manual and mechanical manufacturing environment.

As the Quality Assurance Manager in one of Oklahoma's largest manufacturing facilities, Dave led his team of specialists to develop the models of Japanese systems to identify and prevent human error. He had the opportunity to study these systems in operation while visiting facilities in Japan. Also, the POQA work undertaken by Dave and his team resulted in the complete documentation of the cause-and-effect relationships between manufacturing areas and subsequent process control planning necessary to be a world-class industry member. He has successfully led his organization to achieve certifications to ISO-9002, QS-9000 and ISO-TS16949 standards.

Dave is a graduate of Oklahoma City University holding BS and MBA degrees and is certified as a Quality Engineer by the American Society for Quality of which he is a Senior Member and former Section Chair. He is certified as a Lead Assessor to the ISO-9000 series international standards by the British Standards Institute and is a Six Sigma Black Belt.

The meeting location has changed to the Carousel Room in the Business Conference Center at Metro Tech. A map of the Metro Tech campus can be found at
<http://www.metrotech.org/campuses/bcc-rent.html>

Section 1408 Board Members 2006-2007

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Robert Hartsfield – Secretary
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Rick Roberson – Certification Chair
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Dr. Paul Young – Koality Kids Chair
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Moore Norman Technology Center
Business & Industry Services



Quality Management Systems
Quality Training, Auditing and Consulting Services

Contact us to schedule training or services on MNTC campuses or your site.

Gayla Brown @217-8260 or gjbrown@mntechnology.com

Danny Abney @217-8286 or dabney@mntechnology.com

Open Enrollment Classes @ MNTC

Franklin Road Campus (FR) –Norman

South Penn Campus (SP) – OKC

February 13	ISO 9001: 2000 Understanding (\$225*) SP
March 7-8	ISO 9001: 2000 Internal Quality Auditing (\$375*) SP
April 16-18	ISO 9001:2000 Understanding & IQA (\$475*) FR

* ASQ Members - \$50 Discount - any QMS Service or Class Enrollment!
(Copy of this ad must be received with enrollment or contract- Expires December 31, 2006)

For group services, open enrollment course information or enrollment assistance,
Contact Debi Gray @405/364-5763 ext. 7259, dgray@mntechnology.com

Visit website for complete list of services, course descriptions and schedules

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Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or e-mail: rhartsfi@autocraft.com

2007-2008 Election Notice!

Elections for the 2007-2008 elected board members will be held at the March meeting.

Nomination's include:
Rose Sutcliffe – Chair
Jay Nowlin – Vice Chair
Rick Roberson - Treasurer
Mark Murray - Secretary

Committees are in need of volunteers to help coordinate their efforts. We do not have to vote on these positions – anyone wishing to help with a committee or be a Committee Chairperson are encouraged to contact one of the board members for more information.

Study Group Forming

Are you interested in Manager of Quality/ Organizational Excellence (CMQ/OE) Certification?

We will have an organizational meeting for this class after our regular meeting on 3/15. Please plan to attend so a schedule can be discussed.

The Certified Manager of Quality/Organizational Excellence is a professional who leads and champions process-improvement initiatives—everywhere from small businesses to multinational corporations—that can have regional or global focus in a variety of service and industrial settings.

For more information please contact:
 Bart Pickens, Education Chair
 405-605-4833
 Metro Technology Centers
E-mail: bart.pickens@metrotech.org

Job Posting

Beam's Industries Inc. Quality Assurance Manager

Quality Assurance Manager, 3- 5 years experience, automotive experience a plus. Must be familiar with ISO 9000, ISO 14000, Lean concepts. College degree preferred. Excellent benefits with profit sharing plan.

Please send resume to Randy Graves at randygraves@seatbelts.net.

Certifications:	Exam Date	Application Deadline
<u>Biomedical Auditor</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Calibration Technician</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<u>HACCP Auditor</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Manager of Quality/ Organizational Excellence</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Quality Inspector</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Quality Auditor</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<u>Quality Engineer</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<u>Quality Improvement Associate</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<u>Quality Process Analyst</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<u>Quality Technician</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Reliability Engineer</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Six Sigma Black Belt</u>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<u>Six Sigma Green Belt</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<u>Software Quality Engineer</u>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007

Mark Your Calendar: Thursday, April 19th
Are You Ready for a Tour
@
Affinia Group, Inc.
Oklahoma City Plant

Affinia, is a leader in the design, manufacture, marketing and distribution of on- and off-highway replacement parts and services. Their primary products include braking systems and chassis components.

You must RSVP to attend! You can reserve your spot now by contacting:
 Rose Sutcliffe @ r.sutcliffe@cox.net

Visit our website at: www.asq-okc.org

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WELCOME NEW MEMBERS

Ronald Atkinson
 Ron Boydston
 Ryan Burge
 Ed Cunliff
 Rusty Gear
 Denise Palmer
 John Powell Jr.
 Katie Schlatter
 Mari Shaddox