

March 2004



# QUALITY NEWS

Oklahoma City Section 1408

American Society for Quality

Next Meeting  
Thursday  
March 18, 2004

## Rose State College

Student Center Building  
The Raider Room  
6420 SE 15th Street.  
Midwest City, OK 73110

Time:

5:30pm-6:00pm Social  
Meeting begins @ 6:00pm

Please RSVP to  
Keith Rodgers

405-324-3536

or e-mail to:

keith.rodgers@seagate.com



Student Center  
(enter from Hudiburg Dr.)

## QUALITY WATER IN OKLAHOMA

Our guest speaker this month will be Vera J. Smith, 15 year FAA retiree. Like all of us, she is very concerned about "quality water", an important natural resource so extremely vital to the well being of people everywhere and our ability to spread the good news of available products to make a vast difference in the life of humanity.

This presentation will include statistics and reports of what the water is like in our area and compare what we are drinking to what we should be drinking.

A product user for 6 years, Vera will bring examples of actual life experiences that have made a difference by enhancing the lives of others

Please join us for this informative and educational experience. Plus, it's a great opportunity to network and meet new people.

Don't miss out on the **COMPLEMENTARY BUFFET** and opportunity to win **DOOR PRIZES!!!!**



The April Section Meeting will be held at the General Motors Plant in South Oklahoma City. We will meet there at 5:30pm on Thursday, April 15<sup>th</sup> for a brief meeting followed by a tour of the facilities. Please **RSVP** to Keith Rodgers as soon as possible by phone 405-324-3536 or e-mail: [keith.rodgers@seagate.com](mailto:keith.rodgers@seagate.com)

## Section 1408 Board Members 2003-2004

**Ralph Snyder – Chair**  
**405-577-9995**  
 Autocraft Industries Inc.  
 E-mail: [rsnyder@autocraft.com](mailto:rsnyder@autocraft.com)

**Fred Khavari – Vice Chair**  
**405-214-7767**  
 E-mail: [Fkhavari@charter.net](mailto:Fkhavari@charter.net)

**Rhonda Woolson –  
 Certification Chair  
 Recertification Chair**  
**405-769-9383**  
 E-mail: [rwoolsoncqa@aol.com](mailto:rwoolsoncqa@aol.com)

**Robert Hartsfield – Treasurer**  
**405-577-9830**  
 Autocraft Industries Inc.  
 E-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

**Keith Rodgers – Arrangements Chair**  
**405-324-3536**  
 Seagate  
 E-mail: [Keith.Rodgers@seagate.com](mailto:Keith.Rodgers@seagate.com)

**Delphia Hawkins – Program Chair  
 Regional Director**  
**405-755-0599**  
 E-mail: [TellDelh@aol.com](mailto:TellDelh@aol.com)

**Mark Vardaro – Internet Liaison**  
 E-mail: [vardaro@tdctexas.com](mailto:vardaro@tdctexas.com)

**Rose Sutcliffe –Secretary  
 Newsletter Editor**  
**405-721-8312**  
**The Hartley Group – Performance  
 Paradigms**  
 E-mail: [rsutcliffe@thehartleygroup.com](mailto:rsutcliffe@thehartleygroup.com)

**Mark Hartley – Auditing Chair  
 Nominating Chair**  
**405-721-8312**  
 The Hartley Group - Performance  
 Paradigms  
 E-mail: [mhartley@thehartleygroup.com](mailto:mhartley@thehartleygroup.com)

### A Few Words of Wisdom:

“It’s not what you know - it’s how fast you can find it out!”  
 “Prosperity is something that businessmen create for the politicians to take credit for.”



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 Business & Industry Services



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- |   |                       |       |
|---|-----------------------|-------|
| • Understanding ISO 9001:2000   | Mar 23 & Apr 21       | \$200 |
| • ISO 9001:2000 Internal Quality Auditing                             | Mar 30-31 & Apr 27-28 | \$375 |
| • ISO 9001:2000 Measurement, Data Analysis &<br>Continual Improvement | Apr 7-8               | \$350 |
| • Root Cause Analysis Workshop  | May 11                | \$150 |

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 for a complete list of services, open enrollment topics, descriptions, times and prices

# ASQ News Release

February 18, 2004

## CASE ELECTED REGIONAL DIRECTOR FOR THE AMERICAN SOCIETY FOR QUALITY

MILWAUKEE – Kristin Case has been elected Regional Director and a member of the Board of Directors of the American Society for Quality (ASQ). As Regional Director, Case represents and oversees 27 ASQ sections, or local chapters, in Texas, Louisiana, Arkansas, Oklahoma, and New Mexico.

Case is a senior quality engineer at Nordam Repair Division, and adjunct instructor for Tulsa Technology Center where she teaches ISO 9000-related courses.

She has served as a team leader and senior examiner for the Oklahoma Quality Award Foundation and sits on the Tulsa Community College Advisory Board for Quality Control Technology.

Case is a Senior member of ASQ and will serve on ASQ's Board of Directors as a Regional Director for Region 14 from 2004 to 2006. She is an ASQ-certified quality engineer, quality auditor, and quality manager. She is an RAB QMS lead auditor, and a CASE Level III auditor.

### **A Message from Kristin Case,**

“Quality, to me, is like platinum: fairly scarce and highly valued. It is, therefore, pretty hip to be elected regional director in ASQ, an organization *existing* to advance quality. I am looking forward to working with and for the sections I represent in Region 14. And, I want to thank section chairs for voting and also Delphia Hawkins, our current RD, for offering to make the transition a smooth one between now and July 1st.”

Best,  
Kristin



ASQ Oklahoma City Section 1408  
**Newsletter Editor – Rose Sutcliffe**  
 7006 NW 63<sup>rd</sup> Street, Ste. 205  
 Bethany, OK 73008

**ASQ**

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 FOR QUALITY™

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## Welcome Our New Members!

**Jeffrey Bond**  
**Kenneth Coffman**  
**Monita Dukhia**  
**Terrel Henry**  
**William Leban**  
**Francisco Lozano**  
**Eric Lunday**  
**Michael Pate**  
**Dana Womack**

**ASQ Section 1408  
 April Meeting  
 April 15, 2004**

**General Motors Tour  
 More Details to Come**

**Happy  
 St. Patrick's  
 Day**