



# QUALITY NEWS



## Oklahoma City Section 1408

Next Meeting

**Thursday**  
**June 15, 2006**

**Moore Norman  
Technology Center's  
South Penn Campus  
Main Bldg - Room P109  
Located at SW 134th &  
Pennsylvania Avenue,  
OKC**

Time:

**Networking: 5:30pm-6:00pm**  
**Meeting begins @ 6:00pm**  
(No Tutorial this month)

Contact Rose Sutcliffe for more  
information:  
405-942-5527  
[r.sutcliffe@cox.net](mailto:r.sutcliffe@cox.net)

### Directions:

**SOUTHBOUND and NORTHBOUND**  
from I-35: Take Exit 117 at SW 4<sup>th</sup> St.,  
Moore, then travel west approximately 3  
miles to SW 134<sup>th</sup> & South Pennsylvania.  
The street name changes from SW 4<sup>th</sup> in  
Moore to SW 134<sup>th</sup> Street in Oklahoma  
City.

**SOUTHBOUND and NORTHBOUND**  
**FROM I-44:** Take Exit 110 at SW 134<sup>th</sup>  
Street. Travel east 2.5 miles to SW 134<sup>th</sup>  
& South Pennsylvania where the campus  
is located on the northwest corner

## ASQ: Providing Member Value

Once again we welcome Kristin Case, P.E., Regional Director for District 14, to join us and give us an update on the goings-on at ASQ national level.

Several changes have taken place within ASQ in the last few years. Find out what your society is doing for you! Proving that quality impacts the bottom-line, improving local communities, promoting the image of quality, and providing better service to members and member leaders are some of ASQ's focus points.

Did you know that ASQ has a presence in Washington DC? Were you aware of the career services provided to members? Have you heard about "Each One Reach One" and "6060"? Learn about the structure of the organization and board of directors. Find out more about your incoming Regional Director, Belinda Chavez.

Kristin Case has managed quality management systems for ten years in manufacturing and aerospace. She teaches ISO 9001 courses at Tulsa Technology Center. She is a lead auditor, registered with RABQSA. She is on the Board of Directors (until June 30) of ASQ and holds the CQE, CQA, CQManager, and Six Sigma Black Belt certifications. She holds degrees in industrial engineering, mathematics, and an MBA in finance.

### **This is a great opportunity to meet and network with other Quality professionals -**

Everyone is welcome – Our monthly meetings are open to members and non-members. You are encouraged to invite co-workers and other interested parties. We are having pizza this month. And don't forget there will be drawings for door prizes....

## Section 1408 Board Members 2005-2006

Fred Khavari – Section Chair  
405-214-7767  
Affinia Products Corp.  
E-mail:  
[Fred.Khavari@affiniagroup.com](mailto:Fred.Khavari@affiniagroup.com)

Rose Sutcliffe – Vice Chair /  
Newsletter Chair / Awards Chair  
405-942-5527  
Phil-Good Products, Inc.  
E-mail: [r.sutcliffe@cox.net](mailto:r.sutcliffe@cox.net)

Melissa Trice – Treasurer  
405-577-9938  
Autocraft Industries Inc.  
E-mail: [mtrice@autocraft.com](mailto:mtrice@autocraft.com)

Luann Darrow – Secretary  
405-954-7790  
FAA  
E-mail: [darrow3@msn.com](mailto:darrow3@msn.com)

Delphia Hawkins – Program Chair  
405-755-0599  
E-mail: [TellDelh@aol.com](mailto:TellDelh@aol.com)

Rhonda Woolson –  
Re-Certification Chair  
405-769-9383  
E-mail: [rwoolsoncqa@aol.com](mailto:rwoolsoncqa@aol.com)

Mark Vardaro – Internet Liaison  
E-mail: [vardaro@process-in-focus.com](mailto:vardaro@process-in-focus.com)

Jim Porter – Immediate Past Chair/  
Membership Chair  
405-350-3861  
Autocraft Industries Inc.  
E-mail: [jporter@autocraft.com](mailto:jporter@autocraft.com)

Ralph Snyder – SMP Chair  
405-577-9995  
Autocraft Industries, Inc.  
E-mail: [rsnyder@autocraft.com](mailto:rsnyder@autocraft.com)

Bart Pickens – Education Chair  
405-605-4833  
Metro Technology Centers  
E-mail: [bart.pickens@metrotech.org](mailto:bart.pickens@metrotech.org)

Rick Roberson – Certification Chair  
405- 321-8580  
E-mail:  
[richardroberson@sbcglobal.net](mailto:richardroberson@sbcglobal.net)

Stormy Sims – Auditing/Examining  
Chair  
405-605-1881  
Panelite, Inc.  
E-mail: [stormy.nohvcc@juno.com](mailto:stormy.nohvcc@juno.com)

Dr. Kermit Jones – Koality Kids Chair  
405-427-6372  
Crutcho Creek Elementary School  
E-mail: [kvjones@cox.net](mailto:kvjones@cox.net)

Fran Rickey – Arrangements Chair  
405-410-5292  
E-mail: [franrickey@sbcglobal.net](mailto:franrickey@sbcglobal.net)



Moore Norman Technology Center  
Business & Industry Services

**Quality Management Systems**

*Focusing on the success of Oklahoma businesses with national and international experience*



**Registering to ISO 9001:2000, TS 16949:2002, AS 9100 or ISO 14001:2004?**

Need guidance on Medical Device Directives, ISO 13485, or FDA CFR210/211/820?

Need to become Lean? We can help whether it is an office process or a manufacturing process!

Continual Process Improvement Tools – Statistical Process Control, Root Cause Analysis

## Quality Training, Auditing and Consulting Services

**We have the training and services to help you succeed!**

**Contact us to schedule summer services at MNTC campuses or your site.**

**Gayla Brown, South Penn Campus @809-3509, [gjbrown@mntechnology.com](mailto:gjbrown@mntechnology.com)**

**Danny Abney, Franklin Road Campus @217-8286, [dabney@mntechnology.com](mailto:dabney@mntechnology.com)**

*“Customized solutions for bottom line results”*

For open enrollment course information, group or enrollment assistance,  
contact Debi Gray @405/364-5763 ext. 7259, [dgray@mntechnology.com](mailto:dgray@mntechnology.com)  
Visit website for complete list of services, course descriptions and schedules  
@ [www.mntechnology.com](http://www.mntechnology.com) / *Quality Management Systems*



*Leading Organizational Improvement since 1990!*

**ISO Lean Six-Sigma** – Simply your effort and increase your improvements by harnessing these three powerful approaches together as a team!

August 3      Dec 15      \$ 249.00

**ISO 9001 Lead Auditor – Professional Skills**

Jul 10-14 (Jul 24-28 McAlester) Oct 2-6      \$1,239.00

**Internal Audits for Organizational Success**

Jun 26-27      Aug 1-2      Sep 25-26      \$ 349.00

**TS 16949 Automotive-Supplier Quality**

Jun 21      Sep 26 \$ 249.00

**TS 16949 Automotive Internal Auditing**

Jun 22-23      Sep 27-28      \$ 389.00

*Discounts for groups of 3 or more – ask for details!*

**Reserve your seat today!** 405.721.8312 888.721.8312  
[info@thehartleygroup.com](mailto:info@thehartleygroup.com) [www.TheHartleyGroup.com](http://www.TheHartleyGroup.com)



Pillar Management Associates' accredited ISO 9000 Lead Auditor Course

### ADVERTISEMENT RATES

	Single	Year/Issue
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or e-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

## QC Inspector Entry Level Position Available

Phil-Good Products, Inc. an ISO 9001:2000 certified, custom plastic injection molding and tool-making company located in central Oklahoma City is seeking entry level QC Inspectors to join our team.

Successful applicants will be detail oriented, energetic, eager to learn and have a positive attitude. Past manufacturing, warehouse, forklift or QC experience is a plus, but not required. Must be able to lift up to 50 lbs.

Benefits include; competitive wages, paid holidays, medical insurance, and working in an air-conditioned facility. Hours are 7am-3:30pm Monday-Friday, some Saturdays and overtime.

For more information, please contact:  
 Rose Sutcliffe, Quality Manager  
 405-942-5527 or e-mail: [rsutcliffe@philgood.com](mailto:rsutcliffe@philgood.com)

Letter from the Chair:

It has been a privilege to serve Section 1408 as Chairman; My thanks goes to all the Section members who have been loyal participants in our various activities.

Our Section has provided great Quality training; tutorials, plant tours and networking opportunities and Team-work in our Board Meetings. Thanks to all the providers.

Our section is growing: 89 new members since June 2005 and we are considered to be one of the best sections in the US.

Your ASQ Section 1408 Board added 6 new Committee Chairs to better serve Central Oklahoma Quality Community: Ralph Snyder as SMP Chair; Bart Pickens as Education Chair; Dr. Kermit Jones as Koality Kid Chair; Rick Roberson as Certification Chair and Awards Chair: Rose Sutcliffe and Awards Committee: Melissa Trice and Rhonda Woolson; and Arrangements Chair; Fran Rickey.

Of Course we had very capable and caring elected officers who collaborated together. Many thanks to Rose Sutcliffe, Mellisa Trice and Luann Darrow for their hard work and dedication

Several Chairs continued their service from previous year. Thanks to Delphia Hawkins, Program Chair; Rose Sutcliffe, Newsletter Chair; Mark Vardaro- Internet Liaison, Rhonda Woolson, Re-Certification Chair, Stormy Sims, Auditing / Examining Chair & Jim Porter - Immediate Past Chair/ Membership Chair.

Our section has been joined in partnership with Oklahoma Quality Award Foundation; Oklahoma Quality Institute, Metrotech, Moore-Norman Technology Centers, Crutcho Elementary School, Marcus Garvey Leadership Charter School and University of Central Oklahoma (UCO). We are hoping to expand partnership with Oklahoma State Chamber of Commerce with Emphasis on Business and Education.

Dr. Paul Young has agreed to be our ASQ Section 1408 Quality in Education Chair (Formerly Kaolaty Kid). We are looking for ASQ members and nonmembers to join in and help develop a TQM approach (including PDSA Budget) which truly benefits the Central Oklahoma K-12 School System abiding the "No Child Left Behind" Federal Law.

I will be working with Dr. Young to form a committee to work with Tulsa Section 1409 to develop a statewide VISION 2020 for Future Oklahoma Education (Cradle to Grave). We will be working with familiar Oklahoma Educators such as Dr. Joe Hornbeak, Dr. Leroy Walsler, Dr. Tobey Hamilton, Sherri-Smith-Gray, Mrs. Vernona Dismuke, Mike Strong and other nonmembers applying the quality tools "to the students, in the classroom".

These "Quality Councils" will focus on assisting schools to improve scores using proven "Baldrige Criteria in Education". We are hoping to enlist the assistance of a dozen quality professionals to become coaches to the teachers and perhaps a little classroom involvement. If you are interested and would like to help in this endeavor please contact Dr. Paul Young or Fred Khavari.

Best Quality Regards;  
Fred Khavari  
Chair, Section 1408; Central Oklahoma

## Last Chance - Re-Certification Deadline Approaching!

If your re-certification date is June 30, 2006, don't delay in submitting your journal to your section Re-certification Chair. If your re-certification date was December 31, 2005, your journal must be received no later than June 30, 2006.

### Re-certification

ASQ requires that you re-certify the following certifications every three years to ensure that you maintain the same level of knowledge demonstrated in your first exam.

- \* Biomedical Auditor
- \* Calibration Technician
- \* HACCP Auditor
- \* Manager of Quality/Organizational Excellence
- \* Quality Auditor
- \* Quality Engineer
- \* Reliability Engineer
- \* Software Quality Engineer
- \* Six Sigma Black Belt

NOTE: Mechanical Inspector, Quality Improvement Associate, Quality Process Analyst, Quality Technician and Six Sigma Green Belt are lifetime certifications. They have no re-certification requirements.

Two Ways to Re-certify:

Re-certification Unit (RU) Credits </certification/recertification/rucredits/index.html> : Obtain a minimum of 18 recertification units during your three-year certification period.

Examination </certification/recertification/exam/index.html> : Sit for the exam. (Required if your certification expired and is past the six-month grace period.)

Retire Your Certification

If you retired from full-time employment, you may wish to also retire your ASQ certification </certification/retirement.html> .

Thank you,  
Rhonda D. Woolson CQA  
Re-certification Chair

### Note from Bart Pickens, Education Chair

Due to technical difficulties, the Mistake Proofing Workshop presented at last month's meeting will not be available on DVD. Please contact Fred Khavari or Bart Pickens if you would like a copy of the PowerPoint presentation.

Thank you,



ASQ Oklahoma City Section 1408  
Newsletter Editor – Rose Sutcliffe  
2209 Yorkshire Drive  
Edmond, OK 73013

**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

Visit our website at: [www.asq-okc.org](http://www.asq-okc.org)

## Inside this Issue...

June Meeting Announcement	1
Section 1408 Board Members	2
How to Advertise/Pricing	3
Job Postings	3
Letter from the Chair	4
Re-Certification Deadline Approaching	5
Note from Education Chair	5
Welcome New Members	6
July Meeting Notice	6

## WELCOME NEW MEMBERS

Micheal Amaah  
Lisa Bumpus  
Debra Ford  
Johnna Henson  
Nelson Wood  
Dr. Paul Young

## Mark Your Calendar

Next Meeting

**July 20, 2006**