

February 17, 2008



QUALITY NEWS

**Oklahoma City
Section 1408**



Next Meeting

**Thursday
Feb. 21, 2008**

**St. Anthony Tour
Time: 5:30pm**

For more information please contact

**Fran Rickey @
franrickey@sbcglobal.net**

**or Rose Sutcliffe @
r.sutcliffe@cox.net**

Section 1408 web site is currently under construction

Have you ever wanted to learn more about the ASQ testing process? Do you want to earn extra Recertification Units (RU)? If you answered yes to both of these questions, there is an opportunity waiting for you. Mark Murray, the chief exam proctor for Section 1408 is looking for volunteers to act as assistant proctor on ASQ test days.

The test days are held four times a year, the next test date is Saturday 1 March 2008. You must either be a current ASQ member or a non-member certified in at least one ASQ program. Proctors cannot teach exam material, hold a refresher course, or take an exam for any test they proctored for at least one year. Assistant proctors earn 0.5 RU at each test session.

If you are interested in becoming an assistant proctor, please contact Mark Murray at mark_murray_1408@yahoo.com or call 405-249-2524.

**February 2008
Newsletter**

**St. Anthony Tour
Feb. 21, 2008**

In 2002, SSM Health Care became the first health care recipient of the Malcolm Baldrige National Quality Award. Jennifer Langford, St Anthony Director of Quality, will take us on the journey to quality that the organization began in 1989 and continues today. Topics include key learnings during the process, the benefit to using the award criteria to improve organizational processes and examples of changes implemented in the organization. Jennifer will also lead us on a short tour. Join us at 5:30 on February 21, 2008 at St Anthony's Hospital.

Elections in March!!!

Nominations for Board Members

**Chair-Fred Khavari
Vice Chair-Jay Nowlin
Treasurer-Rick Roberson
Secretary-Mark Murray**

If anyone else is interested in serving ASQ or helping the Board please don't hesitate to contact us. We need fresh ideas and new faces to help lead our Section.

To make a nomination or find out how you can be part of our section leadership, please contact Fred Khavari, Nomination Chair or any of the Member Leaders (See Board Directory).

Section 1408 Board Members 2007-2008

Rose Sutcliffe – Chair /
405-942-5527
Phil-Good Products, Inc.
E-mail: r.sutcliffe@cox.net

Jay Nowlin – Vice Chair
Eaton Corporation
405- 878-4381
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Rick Roberson – Treasurer, Certifica
405-321-8580
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Mark Murray – Secretary,
Certification Chair
E-mail: mark murray 1408@yahoo.co

Delphia Hawkins – Program Chair
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Rhonda Woolson –
Re-Certification Chair
405-769-9383
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Fred Khavari - Nominations Chair
405-214-7767
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Ralph Snyder – SMP Chair
405-577-9995
Autocraft Industries, Inc.
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Andy Cervini-Education Chair
Andy.cervini@ilsonline.com

Stormy Sims – Auditing/Examining
Chair
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E-mail: stormy.nohvcc@juno.com

Dr. Paul Young – Koality Kids Chair
Bright Star Consulting
405-313-5351
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Fran Rickey – Arrangements
Chair/Newsletter Chair
405-410-5292
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Mark Hartley-Publicity Chair
The Hartley Group-Performance
Paradigms Inc.
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ADVERTISEMENT RATES

	Single	Year/Issue
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or e-mail: rhartsfi@autocraft.com

**WELCOME OUR
NEW MEMBER**

Karen Sneed

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**Mark Your Calendar!!!
Next meeting is St. Anthony's
Hospital Tour February 21,
2008.**

Visit our website at: www.asq-okc.org