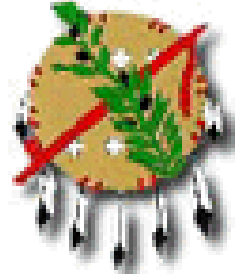




# QUALITY NEWS

**Oklahoma City  
Section 1408**



## Let's Take a Tour at Remington Park, Racing-Casino

**Next Meeting**

**Thursday  
February 15, 2007**

**Remington Park  
Racing-Casino**

Meet in the Casino Lobby  
Intersection of I-44 and I-35 on  
the east side of Martin Luther  
King Blvd.)  
Oklahoma City, OK

**Time:**

**Tour Starts @ 5:30 pm**

You must RSVP for this event.

**Spaces are filling up fast – Reserve  
your spot today!**

**To RSVP or more information  
please contact Rose Sutcliffe at:**

[r.sutcliffe@cox.net](mailto:r.sutcliffe@cox.net)

OR

405-942-5527

Thursday, February 15th, at 5:30 p.m. ASQ members and guests will meet in the Casino Lobby at Remington Park, located at the intersection of I-44 and I-35, in Oklahoma City. Free valet parking will be available. Our tour moderator will be Scott Wells, Vice President and General Manager, who will guide us on the tour and discuss Remington Parks continuous improvement process and quality initiatives as they pertain to the gaming industry.

Scott Wells was born in Pawhuska, Oklahoma to a family of ranchers. His father and grandfather were famous for breeding and racing outstanding Quarter Horses and Scott has been in the business of horse racing in one facet or another all his life. He has been a licensed thoroughbred trainer in 14 states from Florida to California and in 1984 he trained the winner of the first pari-mutuel thoroughbred race in Oklahoma. In 1990 he took an entry-level position in the Remington Park marketing department and soon worked his way up through the ranks to positions as assistant GM at Hollywood Park in Los Angeles and then as general manager of Ruidoso Downs, in New Mexico, where he also founded the Ruidoso Downs Hall of Fame. He was hired by Lone Star Park to be in charge of the reopening of the national racetrack of Mexico from 1998 to 2001, then became project manager and general manager in the reopening of the national racetrack of Uruguay from 2001 until February of 2005 when he left that position to become general manager of Remington Park. In all of his racetrack positions he has had a direct hand in the marketing activities.

Members will be invited to join the Lucky Circle Players Club and you may purchase dinner buffet tickets on a "Buy One Get One Free" promotion. After the tour and dinner, try your luck throughout the casino and perhaps - well you never know - who the lucky winner will be.

## Section 1408 Board Members 2006-2007

Rose Sutcliffe – Chair /  
Newsletter Chair  
405-942-5527  
Phil-Good Products, Inc.  
E-mail: [r.sutcliffe@cox.net](mailto:r.sutcliffe@cox.net)

Jay Nowlin – Vice Chair  
Eaton Corporation  
405- 878-4381  
E-mail: [jaybnowlin@eaton.com](mailto:jaybnowlin@eaton.com)

Melissa Trice – Treasurer  
405-577-9938  
Autocraft Industries Inc.  
E-mail: [mtrice@autocraft.com](mailto:mtrice@autocraft.com)

Robert Hartsfield – Secretary  
405-577-9830  
Autocraft Industries, Inc.  
E-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

Delphia Hawkins – Program Chair  
405-755-0599  
E-mail: [TellDelh@aol.com](mailto:TellDelh@aol.com)

Rhonda Woolson –  
Re-Certification Chair  
405-769-9383  
E-mail: [rwoolsoncqa@aol.com](mailto:rwoolsoncqa@aol.com)

Mark Vardaro – Internet Liaison  
E-mail: [vardaro@process-in-focus.com](mailto:vardaro@process-in-focus.com)

Fred Khavari - Immediate Past Chair/  
Membership Chair  
405-214-7767  
Bright Star Consulting  
E-mail: [fred.khavari@yahoo.com](mailto:fred.khavari@yahoo.com)

Ralph Snyder – SMP Chair  
405-577-9995  
Autocraft Industries, Inc.  
E-mail: [rsnyder@autocraft.com](mailto:rsnyder@autocraft.com)

Bart Pickens – Education Chair  
405-605-4833  
Metro Technology Centers  
E-mail: [bart.pickens@metrotech.org](mailto:bart.pickens@metrotech.org)

Rick Roberson – Certification Chair  
405- 321-8580  
E-mail:  
[richardroberson@sbcglobal.net](mailto:richardroberson@sbcglobal.net)

Stormy Sims – Auditing/Examining  
Chair  
405-605-1881  
Panelite, Inc.  
E-mail: [stormy.nohvcc@juno.com](mailto:stormy.nohvcc@juno.com)

Dr. Paul Young – Koality Kids Chair  
Bright Star Consulting  
405-313-5351  
E-Mail:

Fran Rickey – Arrangements Chair  
405-410-5292  
E-mail: [franrickey@sbcglobal.net](mailto:franrickey@sbcglobal.net)



Moore Norman Technology Center  
Business & Industry Services



**Quality Management Systems**  
**Quality Training, Auditing and Consulting Services**

Contact us to schedule training or services on MNTC campuses or your site.

Gayla Brown @217-8260 or [gjbrown@mntechnology.com](mailto:gjbrown@mntechnology.com)

Danny Abney @217-8286 or [dabney@mntechnology.com](mailto:dabney@mntechnology.com)

### Open Enrollment Classes @ MNTC

Franklin Road Campus (FR) –Norman

South Penn Campus (SP) – OKC

February 13	ISO 9001: 2000 Understanding (\$225*) SP
March 7-8	ISO 9001: 2000 Internal Quality Auditing (\$375*) SP
April 16-18	ISO 9001:2000 Understanding & IQA (\$475*) FR

\* ASQ Members - \$50 Discount - any QMS Service or Class Enrollment!  
(Copy of this ad must be received with enrollment or contract- Expires December 31, 2006)

For group services, open enrollment course information or enrollment assistance,  
Contact Debi Gray @405/364-5763 ext. 7259, [dgray@mntechnology.com](mailto:dgray@mntechnology.com)

Visit website for complete list of services, course descriptions and schedules  
@ [www.mntechnology.com](http://www.mntechnology.com) / **Quality Management Systems**  
*"Customized solutions for bottom line results"*



*Leading Organizational Improvement since 1990!*

**ISO Lean Six-Sigma** – Simplify your effort and increase your improvements by harnessing these three powerful approaches together as a team!

Dec 15      Jan 18 '07      \$ 249.00

**ISO 9001 Lead Auditor – Professional Skills**

Dec 4-8      Feb 19-23 '07      \$1,239.00

**Internal Audits for Organizational Success**

Nov 13-14      Feb 1-2 '07      \$ 349.00

**TS 16949 Auto-Supplier Quality Tools & Internal Auditing**

Nov 15-17      Jan 10-12 '07      \$ 529.00

*Reserve your seat today!*

405.721.8312      888.721.8312

[info@thehartleygroup.com](mailto:info@thehartleygroup.com)      [www.TheHartleyGroup.com](http://www.TheHartleyGroup.com)



Pillar Management Associates'  
accredited ISO 9000 Lead Auditor Course

### ADVERTISEMENT RATES

	Single	Year/Issue
Full	\$250	\$150
Half	\$150	\$ 90
Quarter	\$ 90	\$ 50
Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or e-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

## 2007-2008 Election Notice!

Elections for the 2007-2008 elected board members will be held at the February meeting.

**Nomination's include:**  
**Rose Sutcliffe – Chair**  
**Jay Nowlin – Vice Chair**  
**Rick Roberson - Treasurer**  
**Mark Murray - Secretary**

Committees are in need of volunteers to help coordinate their efforts. We do not have to vote on these positions – anyone wishing to help with a committee or be a Committee Chairperson are encouraged to contact one of the board members for more information.

<b>Certifications:</b>	<b>Exam Date</b>	<b>Application Deadline</b>
<b><u>Biomedical Auditor</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Calibration Technician</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>HACCP Auditor</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Manager of Quality/ Organizational ExcellenceT</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Quality Inspector</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Quality Auditor</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Engineer</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Improvement Associate</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Process Analyst</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Quality Technician</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Reliability Engineer</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Six Sigma Black Belt</u></b>	March 3, 2007	January 12, 2007
	October 20, 2007	August 17, 2007
<b><u>Six Sigma Green Belt</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007
<b><u>Software Quality Engineer</u></b>	June 2, 2007	April 6, 2007
	December 1, 2007	October 5, 2007

## Mark Your Calendar: Thursday, March 15<sup>th</sup>

After canceling the January meeting due to the ice storm, we are very fortunate that Dave Lovelace, Quality Assurance Manager, has agreed to reschedule and will present “**A PLANT LIFE CYCLE: FULL CIRCLE**” at the March meeting.

He will present historical aspects of the Oklahoma City Bridgestone Firestone manufacturing plant detailing the merger of American and Japanese work cultures and the systematic approaches implemented to provide control and continuous improvement. The meeting will be held at the Metro-Tech Economic Development Center at 6:00 pm.

# Visit our website at: [www.asq-okc.org](http://www.asq-okc.org)

### Inside this Issue...

February Meeting Announcement	1
Section 1408 Board Members	2
How to Advertise/Pricing	3
It's Election Time	3
Certification Exam Dates	4
March Meeting	5
Welcome New Members	5

### WELCOME NEW MEMBERS

Alhajour Ahmed Bah III  
Hugh Reed  
Vivian Herbert