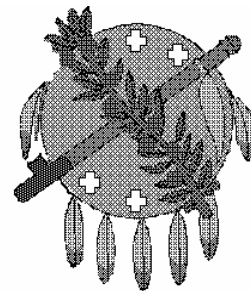


February 2004



QUALITY NEWS

Oklahoma City Section 1408



American Society for Quality

Next Meeting
Thursday
February 19, 2004

Rose State College
Student Center Building
The Raider Room
6420 SE 15th Street.
Midwest City, OK 73110

Time:
5:30pm-6:00pm Social
Meeting begins @ 6:00pm

Please RSVP to
Keith Rodgers
405-324-3536
or e-mail to:
keith.rodgers@seagate.com



 **Student Center**
(enter from Hudiburg Dr.)

Using Baldrige Criteria and Quality Tools In Public Education

Fred Khavari together with Dr. Kermit Jones, Superintendent of Crutcho Schools; Mr. Archie Scott, Principal of Crutcho Schools; Dr. Leroy Walser; Dr. Paul Young, General Manager, Bright Star Volunteer; and Dr. Joe Hornbeak, will present **“Transforming Our Public Education Through Baldrige Criteria and Advanced Quality Tools in the 21st Century”**.

These Bright Star Volunteers from several Oklahoma City communities have been instrumental in utilizing the Baldrige Educational Criteria for continual improvement in public schools. A detailed case study from Crutcho School District in Oklahoma City will be included, describing the process for school improvement.

This inspirational quality journey has so far been very promising, extremely intense and time consuming. It may be considered as best practices and successful for the future of American Public Education.



In honor of Valentines Day, ASQ members are encouraged to bring their spouses or a special guest.

A cordial invitation is extended to Crutcho PTO members.

Please join us for this informative and educational experience. Plus, it's a great opportunity to network and meet new people. Don't miss out on the **COMPLEMENTARY BUFFET** and opportunity to win **DOOR PRIZES!!!!**

Section 1408 Board Members 2003-2004

Ralph Snyder – Chair
405-577-9995
 Autocraft Industries Inc.
 E-mail: rsnyder@autocraft.com

Fred Khavari – Vice Chair
405-214-7767
 E-mail: Fkhavari@charter.net

Rhonda Woolson – Secretary
Certification Chair
Recertification Chair
405-769-9383
 E-mail: rwoolsoncqa@aol.com

Robert Hartsfield – Treasurer
405-577-9830
 Autocraft Industries Inc.
 E-mail: rhartsfi@autocraft.com

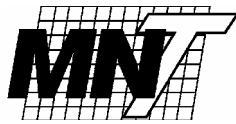
Keith Rodgers – Arrangements Chair
405-324-3536
 Seagate
 E-mail: Keith.Rodgers@seagate.com

Delphia Hawkins – Program Chair
Regional Director
 405-755-0599
 E-mail: TellDelh@aol.com

Mark Vardaro – Internet Liaison
 E-mail: vardaro@tdctexas.com

Rose Sutcliffe – Newsletter Editor
405-721-8312
The Hartley Group – Performance Paradigms
 E-mail: rsutcliffe@thehartleygroup.com

Mark Hartley – Auditing Chair
Nominating Chair
405-721-8312
 The Hartley Group - Performance Paradigms
 E-mail: mhartley@thehartleygroup.com



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• ISO 9001:2000 Internal Quality Auditing	Feb 25-26, Mar 30-31	\$375
• Root Cause Analysis	February 25	\$150
• ISO 9001:2000 Lead Auditor	March 1-5	\$1500
• ISO 9001:2000 Measurement, Data Analysis & Continual Improvement	Apr 7-8	\$350

Does your organization need to get LEAN?

Contact Gayla Brown for information @ 405-364-5763 ext. 7305

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 for a complete list of services, open enrollment topics, descriptions, times and prices

**ASQ SECTION 1408 ELECTION HELD
PLEASE WELCOME THE NEW SECTION OFFICERS
FOR 2004/2005**

BOARD POSITION	Name	COMPANY
SECTION CHAIR	Jim Porter 405-577-9977	Autocraft Industries jporter@autocraft.com
SECTION VICE-CHAIR	Fred Khavari 405-214-7767	Wood Group Pressure Control FKhavari@charter.net
TREASURER	Robert Hartsfield 405-577-9830	Autocraft Industries rhartsfi@autocraft.com
SECRETARY	Rose Sutcliffe 405-721-8312	The Hartley Group RSutcliffe@TheHartleyGroup.com

The Election for the 2004/2005 Section Officers was held at the January Section Meeting. The elected officers will take office in July 2004.

There are many areas where ASQ needs your help – the various Committees need volunteers. We do not have to vote on these positions – If you are interested in exploring the possibilities, helping with a committee or becoming a Committee Chairperson, it's easy! Contact any officer for more information.

Committees we need include (among others):

ARRANGEMENTS	AUDITING	CERTIFICATION
DATA BASE	EXAMINING	HISTORIAN
INTERNET LIASON	KOALATY KID	MEMBERSHIP
NEWSLETTER	PROGRAM	PUBLICITY
RECERTIFICATION	SMP – Strat. Mgt. Prog.	STUDENT BRANCH

**Remember - ASQ works best when it's people helping people,
Quality Professionals helping fellow Quality Professionals.**

MARK YOUR CALENDER!

Coming in April: “The Future of Quality” Café Experience

Plan on joining us in exploring the future of our profession and the global quality movement! Based on the experience of hundreds of other ASQ members, leaders, and non-member quality professionals, we're sure you'll thoroughly enjoy the experience of engaging peers in lively dialogues about issues that really matter to you, as we collectively chart a course to the future we envision for ourselves and Quality.



ASQ Oklahoma City Section 1408
Newsletter Editor – Rose Sutcliffe
 7006 NW 63rd Street, Ste. 205
 Bethany, OK 73008

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 Technology Center**



Visit our website at: www.asq-okc.org

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**Welcome Our New
 Members!**

- Jeffrey Bond**
- Kenneth Coffman**
- Monita Dukhia**
- Terrel Henry**
- William Leban**
- Francisco Lozano**
- Eric Lunday**
- Michael Pate**
- Dana Womack**

**ASQ Section 1408
 March Meeting
 March 18, 2004**

More Details to Come...

*Happy
 Valentine's Day*