

April 2005



# QUALITY NEWS

Oklahoma City  
Section 1408



Next Meeting  
**Thursday**  
**April 21, 2005**

**Rose State College**  
**Student Center Building**  
**The Raider Room**  
6420 SE 15th Street.  
Midwest City, OK 73110

**Time:**  
**5:30pm-6:00pm Social**  
**Meeting begins @ 6:00pm**

**Please RSVP to:**  
Rose Sutcliffe  
Email: [rsutcliffe@TheHartleyGroup.com](mailto:rsutcliffe@TheHartleyGroup.com)



 **Student Center**  
(enter from Hudiburg Dr.)

## *Quality in Education*

Our speaker this month is F. LeRoy Walser, ED.D. The topic will be "Challenges From Systemic Resistance to Continuous Improvement in Education.",

F. LeRoy Walser, Ed.D, has outstanding professional administrative, evaluation, and instructional experience at multiple levels of education including local school districts, federal government, university, private sector, and social service organizations.

He has researched and designed new education delivery systems based on continuous improvement strategies and quality theories, trained and managed staffs, evaluated projects and programs, and provides organization development consultations for education and private sector organizations.

His expertise is in setting up data rich environments where data can be used as an effective management tool, preparing organizations to be ready for the responsibility of managing growth and improvement, and developing and delivering strategic collaborations among community organizations,

Dr. Walser works through his own company, Choosing Excellence LLC.

**You are encouraged to invite friends  
and co-workers to attend.**

## Section 1408 Board Members 2004-2005

Jim Porter – Section Chair  
405-577-9977  
Autocraft Industries Inc.  
E-mail: [jporter@autocraft.com](mailto:jporter@autocraft.com)

Fred Khavari – Vice Chair  
405-214-7767  
E-mail: [Fkhavari@charter.net](mailto:Fkhavari@charter.net)

Rose Sutcliffe – Secretary  
Newsletter Editor  
405-721-8312  
The Hartley Group – Performance  
Paradigms  
E-mail:  
[rsutcliffe@thehartleygroup.com](mailto:rsutcliffe@thehartleygroup.com)

Robert Hartsfield – Treasurer  
405-577-9830  
Autocraft Industries Inc.  
E-mail: [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

Delphia Hawkins – Program Chair  
Regional Director  
405-755-0599  
E-mail: [TellDelh@aol.com](mailto:TellDelh@aol.com)

Rhonda Woolson –  
Certification Chair  
Recertification Chair  
405-769-9383  
E-mail: [rwoolsoncqa@aol.com](mailto:rwoolsoncqa@aol.com)

Mark Vardaro – Internet Liaison  
E-mail:  
[vardaro@process-in-focus.com](mailto:vardaro@process-in-focus.com)

### WE NEED YOU!

THERE ARE SEVERAL  
VOLUNTEER CHAIR POSITIONS  
AVAILABLE.

THESE ARE BOARD APPOINTED  
POSITIONS.

GET INVOLVED IN YOUR SECTION  
NOW! CONTACT ANY BOARD  
MEMBERS IF YOU ARE  
INTERESTED IN VOLUNTEERING.

### CALL FOR ARTICLES AND SPEAKERS

If you would like to be a guest  
speaker at one of the monthly  
section meetings or would like to  
publish an article in the monthly  
Newsletter please contact Delphia  
Hawkins or Rose Sutcliffe!



Moore Norman Technology Center  
Business & Industry Services

### Quality Management Systems

*Focusing on the success of Oklahoma businesses with national and international experience*



Registering to ISO 9001:2000, TS 16949:2002, AS 9100 or ISO 14001? Need to implement Six Sigma?

*Need guidance on Medical Device Directives, ISO 13485, or FDA CFR210/211/820?*

*Need to become Lean? We can help whether it is an office process or a manufacturing process!*

We can help! We provide training, auditing and consulting services  
Contact Jeff Cole @ 405-364-5763 ext. 7226 or Gayla Brown ext. 7305

**Need a solution to a problem? Need to achieve a desired result?  
We have the training to help you succeed!**

#### Open Courses @ MNTC campus

• Understanding ISO 9001:2000	May 11 & June 15	\$200
• ISO 9001:2000 Internal Quality Auditing	Apr. 19-20 & May 24-25	\$375
• Root Cause Analysis	July 26	\$150
• ISO 14001:2004 EMS Workshop	Apr. 15, 21 & 22	\$675
• ISO 9001:2000 5-day Lead Auditor-RAB Accredited	June 6-10	\$1295

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For enrollment or information, call 364-5763 ext. 7259

Visit our website: [www.mntechology.com](http://www.mntechology.com) - Quality Management Systems  
for a complete list of services, open enrollment topics, descriptions, times and prices

**ADVERTISEMENT RATES**

	Single	Year/Issue
Full	\$250	\$150
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Bus. Card	\$ 50	\$ 30

Section 1408 accepts ads in the Section Newsletter. This newsletter circulates to approximately 300 professionals each month. All artwork must be provided by the customer, in a suitable format. Check with the Newsletter Editor for details. Business-card-size ads require only the card itself. Multiple-issue discounts must be paid for in advance, otherwise the single-issue price applies.

If you or your company would be interested in advertising, please contact Robert Hartsfield at 405-577-9830 or [rhartsfi@autocraft.com](mailto:rhartsfi@autocraft.com)

**2005 CERTIFICATION EXAM DATES**

	<u>EXAM DATES</u>	<u>APPLICATION</u>
CQE/CQA/CSQE/CQIA/CCT	June 4	April 1
CQT/CRE/CMI/CHA Biomedical Certified Quality Manager Six Sigma Black Belt	October 22	August 19
CQE/CQA/CSQE/CQIA CCT	December 3	October 7

For more information go to [www.ASQ.org](http://www.ASQ.org) or contact **Rhonda Woolson, Certification Chair.**

### ***Kristin Case Nominated for Award***

Kristin Case, Regional Director for ASQ Region 14 was nominated by ASQ Section 1408 to NAWBO's Salute to Women of Achievement.

Only women actively working in Oklahoma, and a member in good standing of the association for which they are nominated are eligible for this award. The National Association of Women Business Owners developed the prize looking for women with a strong commitment to public service and demonstrates one or more significant accomplishments within their particular field and meets a critical need for their community or company.

The recipients of the 2005 NAWBO Salutes Women of Achievement awards will be honored at an Awards Luncheon on April 28, 2005 at Quail Creek Golf and Country Club. Finalists will be announced at that time. The public is invited and registration can be found online at [www.nawbook.org](http://www.nawbook.org). Tickets are \$40, \$50 at the door. Awardees will receive a trophy award, inclusion on NAWBO's website and featured in the printed event program.

## **ASQ's Each One Reach One Program**

Participate in ASQ's member referral program and share your passion for quality.

When you promote ASQ's mission among your colleagues by recruiting new members, you share access to a wealth of opportunities for learning and knowledge exchange. Through the Each One Reach One program, you can utilize and strengthen your leadership skills, receive recognition, and earn **rewards**.

ASQ members use quality to make the world a better place. As members, you are part of a community striving to advance the field of quality to improve our organizations, our communities, and our world.

**You can get more information on  
this program at:  
<http://www.asq.org/join/eoro.html>**



ASQ Oklahoma City Section 1408  
**Newsletter Editor – Rose Sutcliffe**  
7006 NW 63<sup>rd</sup> Street, Ste. 205  
Bethany, OK 73008

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# Visit our website at: [www.asq-okc.org](http://www.asq-okc.org)

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## WELCOME NEW MEMBERS

Flor D. Mestanza  
William B. Sutherland

### FYI!

Up-to-Date Meeting information can also be found on our Section Website:

[www.asq-okc.org](http://www.asq-okc.org).

It's a good idea to check the website before each meeting for last minute changes!

**Next ASQ Section 1408**

**Rose State College**

**May 19, 2005**